INTERNATIONAL TELECOMMUNICATION UNION

CCITT

F.190

THE INTERNATIONAL
TELEGRAPH AND TELEPHONE
CONSULTATIVE COMMITTEE

(08/92)

TELEMATIC, DATA TRANMISSION, ISDN BROADBAND, UPT AND TELECONFERENCE SERVICES:

OPERATIONS AND QUALITY OF SERVICE

OPERATIONAL PROVISIONS FOR THE INTERNATIONAL FACSIMILE SERVICE BETWEEN PUBLIC BUREAUX AND SUBSCRIBER STATIONS AND VICE VERSA (BUREAUFAX-TELEFAX AND VICE VERSA)

Recommendation F.190

Geneva, 1992

FOREWORD

The CCITT (the International Telegraph and Telephone Consultative Committee) is a permanent organ of the International Telecommunication Union (ITU). CCITT is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The Plenary Assembly of CCITT which meets every four years, establishes the topics for study and approves Recommendations prepared by its Study Groups. The approval of Recommendations by the members of CCITT between Plenary Assemblies is covered by the procedure laid down in CCITT Resolution No. 2 (Melbourne, 1988).

Recommendation F.190 was revised by Study Group I and was approved under the Resolution No. 2 procedure on the 4th of August 1992.

CCITT NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized private operating agency.

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OPERATIONAL PROVISIONS FOR THE INTERNATIONAL FACSIMILE SERVICE BETWEEN PUBLIC BUREAUX[1)] AND SUBSCRIBER STATIONS AND VICE VERSA (BUREAUFAX-TELEFAX AND VICE VERSA)

(revised 1992)

1 General

1.1 Recommendation F.160 lays down general provisions for all forms of international public facsimile services. The specific provisions concerning international public facsimile service between public bureaux (bureaufax) and between subscriber stations are contained in Recommendations F.170, F.171, F.180, F.182 and F.184.

1.2 With a view of increasing the flexibility and range of these facsimile services, this Recommendation deals with the international transmission of facsimile documents:

a) from a public bureau to a subscriber facsimile station (public-to-private); and

b) from a subscriber facsimile station to a public bureau (private-to-public).

1.3 Since the methods of operation do not involve the participation of a public bureau at both ends of the connection, the quality of reproduction and speed of delivery normally available in the conventional bureaufax service may not be attainable.

1.4 In accordance with Recommendation F.170, facsimile terminals should have automatic operation of the called station. The operational procedures applicable in relations between the different types of stations are set out in the relevant Recommendations in the T-Series.

1.5 The relevant tariff provisions may be found in Recommendation D.73.

2 "Public-to-private" transmission

2.1 Except where contrary provisions are published by the terminal Administrations concerned, "public-to-private" facsimile transmission is permitted.

2.2 The accepting public bureau should ask the sender of the document or his authorized representative for the following information before accepting the document for transmission:

a) the CCITT group of the destination subscriber's facsimile terminal;

b) the destination facsimile terminal call number.

On accepting the facsimile document, the public bureau can use, if appropriate, the bureaufax transmittal sheet in accordance with Recommendation F.170 and provide the necessary information in the corresponding boxes.

2.3 In those cases where:

a) the accepting public bureau considers that the quality of the document to be transmitted is unsuitable for satisfactory facsimile transmission; or

b) the sender is unsure of the CCITT group of the destination facsimile machine,

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1) Public bureaux may be offices of telecommunication or of postal administrations.

the document will be sent only if the sender accepts the possible risk of non-delivery or of unsatisfactory quality on reception. In effect, the same provisions apply as for **RISQUES EXPEDITEUR** in the bureaufax service (see Recommendation F.170). If b) above applies, or if, after several attempts within a maximum duration of 3 hours from the time of acceptance of the facsimile document, the destination subscriber facsimile terminal cannot be reached, the sender should be given the option of transmission by means of the normal bureaufax service (where available) in accordance with Recommendation F.170, at the tariffs applicable to that service.

Note – During an interim period for gaining the greatest possible operational experience, the Administrations should apply the same procedure if they know that the receiving facsimile machine operates automatically.

3 "Private-to-public" transmission

3.1 Except where contrary provisions are published by the terminal Administrations concerned, "private-to-public" facsimile transmission is permitted.

3.2 Facsimile documents received by a public bureau from a subscriber station in another country are handled and delivered to the addressee in accordance with appropriate methods laid down by the destination Administration. The provisions of Recommendations F.170, §§ 6.1, 6.3, 6.4 and 6.5 may be applied.

3.3 The sending subscriber shall provide the receiving public bureau with sufficient information for processing his facsimile documents; to that end the subscriber should use a transmittal sheet in accordance with Figure 1/F.190. Administrations should encourage the use of such forms by informing subscribers of their availability. The sending subscriber may insert his logo, company name, etc., in free spaces on the transmittal sheet.

3.4 If the sending subscriber does not use a transmittal sheet as in § 3.3, he shall provide the receiving public bureau with at least the following information:

a) the call number of his facsimile terminal;

b) the number of pages of the document, in accordance with Recommendation F.170, § 3.2.1, item 4);

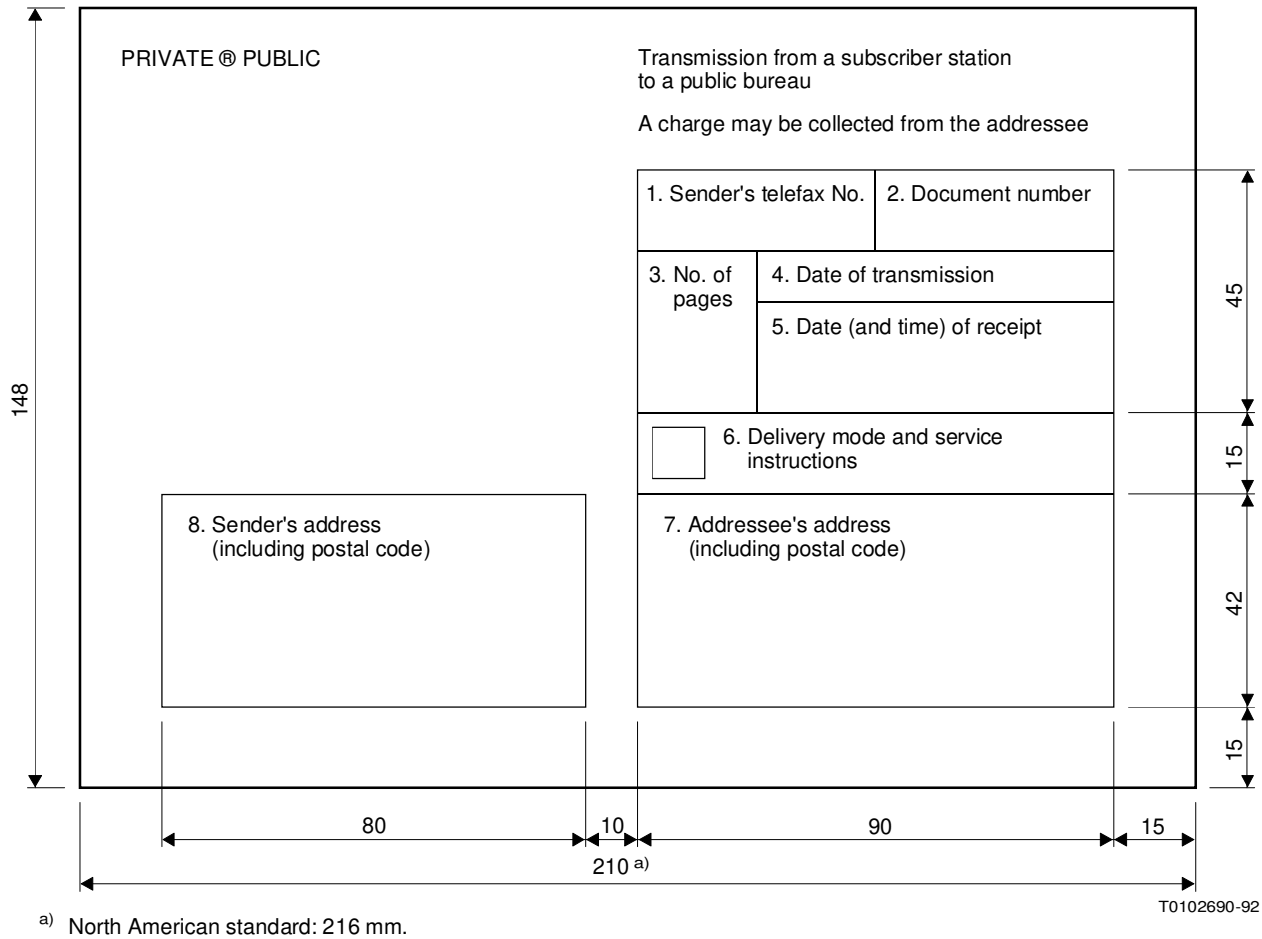
c) the addresse's address, in accordance with Recommendation F.170, § 3.2.1, item 8), as well as the addressee's telephone, telex or teletex numbers if necessary.

It is advisable for the sending subscriber also to give his address, in accordance with Recommendation F.170, § 3.2.1, item 9).

3.5 On receipt of the facsimile document, the receiving bureau should contact the addressee in order to reach agreement on the mode of delivery and the charging.

3.6 The receiving bureau may contact the sending subscriber of the copy received is of unsatisfactory quality.

3.7 In the event of non-delivery owing to incomplete address information or for other reasons (e.g., when the receiving bureau cannot establish contact with the addressee even though the address is complete, or when the document is not collected by the addressee), the receiving bureau may contact the sending subscriber. The facsimile document received and/or other relevant information, should be kept on file in accordance with the national regulations in force.



a) North American standard: 216 mm.

Note 1 – Boxes 2, 5 and 6 are to be filled in by the receiving public bureau.

Note 2 – The information in box 8 (sender) is optional. When given, it must appear in the left-hand part of the transmittal sheet.

Note 3 – The addressee's address should include the telephone, telex or teletex number if necessary.

Note 4 – The number of pages given in box 3 must be in accordance with Recommendation F.170, § 3.2.1, item 4).

Note 5 – Concerning box 6, the following delivery modes may be requested by the addressee, in so far as they are offered by the destination Administration (for definitions, see Annex A to Recommendation F.170):

A	Ordinary mail	Courrier ordinaire
B	Special delivery	Porteur spécial
C	EMS (express mail service)	EMS (service de courrier exprès)
D	Counter collection	Retrait au guichet
E	Counter collection with telephone advice to the indicated call number	Retrait au guichet avec avis téléphonique au numéro indiqué
F	Telefax (with call number and CCITT group when known)	Téléfax (avec numéro d'appel et, s'il est connu, groupe CCITT)
G	Counter collection with telex advice to the indicated call number	Retrait au guichet avec avis télex au numéro indiqué
H	Counter collection with teletex advice to the indicated call number	Retrait au guichet avec avis télétex au numéro indiqué

Other modes of delivery may be offered by the destination Administration.

FIGURE 1/F.190
Measurements, locations and designations of the various parts of the transmittal sheet in accordance with § 3.3