INTERNATIONAL TELECOMMUNICATION UNION

CCITT D.70 (rev. 1)

THE INTERNATIONAL
TELEGRAPH AND TELEPHONE
CONSULTATIVE COMMITTEE

GENERAL TARIFF PRINCIPLES
CHARGING AND ACCOUNTING IN INTERNATIONAL TELECOMMUNICATIONS SERVICES

GENERAL TARIFF PRINCIPLES FOR THE INTERNATIONAL PUBLIC FACSIMILE SERVICE BETWEEN PUBLIC BUREAUX (BUREAUFAX SERVICE)

Recommendation D.70 (rev. 1)

Geneva, 1992

FOREWORD

The CCITT (the International Telegraph and Telephone Consultative Committee) is the permanent organ of the International Telecommunication Union (ITU). CCITT is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The Plenary Assembly of CCITT which meets every four years, establishes the topics for study and approves Recommendations prepared by its Study Groups. The approval of Recommendations by the members of CCITT between Plenary Assemblies is covered by the procedure laid down in CCITT Resolution No. 2 (Melbourne, 1988).

Recommendation D.70 was prepared by Study Group III and was approved under the Resolution No. 2 procedure on the 16th of June 1992.

CCITT NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication Administration and a recognized private operating agency.

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Recommendation D.70

GENERAL TARIFF PRINCIPLES FOR THE INTERNATIONAL PUBLIC FACSIMILE SERVICE BETWEEN PUBLIC BUREAUX (BUREAUFAX SERVICE)

(Geneva, 1980; amended at Melbourne, 1988, revised 1992)

Preamble

This Recommendation sets out the general principles and conditions for tarification to be applied by Administrations (postal or telecommunications) for the provision of bureau to bureau facsimile document services using public facsimile stations (bureaufax service)[1]. For the purposes of applying this Recommendation, the terms "postal Administration" and "telecommunications Administration" shall be defined as follows:

- **postal Administration**: Administration, or part of a combined postal and telecommunications Administration, concerned with the provision of postal services;
- **telecommunications Administration**: Administration, or part of a combined postal and telecommunications Administration, concerned with the provision of telecommunications services.

1 General principles

In determining tariff principles to be applied to this service, consideration should be given to the structure and level of charges applicable to other international telecommunication services supplied by the Administrations concerned, and to the provisions of Recommendation D.5.

2 Charging principles

2.1 In principle, a charge per page shall be levied on senders by Administrations for the utilization of the international public facsimile service between public bureaux. This shall apply regardless of the telecommunication facilities (public networks or dedicated circuits) or type of facsimile terminals used between public bureaux. The origin Administration may decide not to levy a general handling charge or a charge for the transmission on a separate page (where this is considered necessary) of preamble and address details only. The decision whether or not to levy a charge in such cases is a national matter.

2.2 In accordance with the Recommendation cited in [3], documents for facsimile transmission shall be accepted up to a maximum size, normally ISO A4 size (210 × 297 mm), or exceptionally up to a larger size, e.g. the North American "legal" format (216 × 356 mm) by bilateral agreement between Administrations. A chargeable page is that part of a document page which is reproducible by facsimile equipment.

2.3 Separate charges for special handling in the national collection and/or delivery of facsimile documents may be levied on the sender and/or the addressee, as appropriate, by the respective originating and/or destination Administration.

3 International accounting

3.1 Accounting rates between Administrations in the international public facsimile service between public bureaux shall be established either on a per page basis or in the same manner as for normal calls over the international public network utilized. Alternatively, Administrations may, by bilateral agreement, account for only bureau handling costs on a per page basis, the use of the international public network being payed for as a function of the duration of use. Where a per page accounting is adopted, by agreement between the Administrations concerned, the transmittal sheet may be excluded from the international accounts unless the lower part contains a message for the addressee. The same procedure is applicable to refunds.

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[1] See also Recommendations F.160 [1] and F.170 [2].

3.2 Where accounting between Administrations is on a per page basis, Administrations shall exchange monthly statements with respect to documents transmitted, showing necessary details for the settlement of accounts, such as the number of pages transmitted and if necessary, the number of documents transmitted, and applicable accounting rates and shares. Where accounting between Administrations is effected in the same manner as for normal calls over the international public network utilized, facsimile transmissions shall form an integral part of the international accounts for that public network.

3.3 Any separate charges for special handling levied on the sender or on the addressee by an Administration for national collection and/or delivery or cancellation are normally not subject to accounting between Administrations.

3.4 Transferred account services may be offered in accordance with appropriate CCITT Recommendations[2)].

3.5 If an Administration has accepted a refund claim, the refunded facsimile document charge should not appear in the international accounts, but the other Administrations concerned should be so notified[2)].

4 Service correspondence

4.1 Service telecommunications (as defined in the International Telecommunication Regulations) should be treated in accordance with Recommendation D.192.

Privilege telecommunications (as defined in the International Telecommunication Regulations) should be treated in accordance with Recommendation D.193.

4.2 Paragraph 4.1 above does not apply to service and franking privilege bureaufax documents exchanged over international public telecommunication networks by postal Administrations except by agreement with the telecommunication Administrations concerned.

5 Refunds[3)]

5.1 Refund of charges for the utilization of the international public facsimile service between public bureaux may be permitted at the discretion of the Administration, and in accordance with the following conditions. (The provisions on cancellation of facsimile documents are given in the Recommendation cited in [4].)

5.2 *A full refund* may be granted when a facsimile document has been cancelled *before* connection with the addressee has been established. However, a cancellation charge may be imposed and "special handling" charges, if any, will not normally be refunded in such instances.

5.3 *A full or partial refund* may be granted if transmission and/or *delivery* of the entire document or a part of it cannot be effected through no fault of the sender and/or addressee or their agents.

5.4 *A partial refund* may be granted for any page of a document which is not accepted by the addressee because of poor quality and because the service instruction "Risques expéditeur" does not appear in the preamble of the affected pages. Documents not accepted by the addressee cannot be retained by him. However, if the addressee accepts certain pages of the document, no refund will be granted for those pages.

5.5 *A partial refund* may be granted in the case of multipage documents, when the document is cancelled *before* transmission is *completed*. The partial refund will only apply to those pages for which transmission has not begun. A cancellation charge may be imposed and "special handling" charges, if any, will not normally be refunded in such instances.

5.6 *No refund* will be granted when a request for cancellation of a document has been received at the sending bureau *after* transmission has been *completed*, or when transmission of a single page document has *begun*.

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2) The Federal Republic of Germany has expressed reservations regarding the application of the provisions of §§ 3.4 and 3.5.

3) The Federal Republic of Germany has expressed reservations regarding the application of the provisions or § 5, "Refunds".

5.7 No refund will be granted when the sender has been advised that the quality of the original is unsuitable for satisfactory transmission and the service instruction “Risques Expéditeur” appears in the transmittal sheet. In the case of a multipage document, no refund will be granted for any page transmitted under these conditions.

5.8 All claims for refunds of charges must be presented within 3 months of the date of receipt of the document at the receiving bureau. Normally, such claims will require appropriate documentation of the sender's or addressee's claim.

5.9 Should an Administration deem it desirable to destroy the relevant documents before the expiration of the period during which international accounts may be challenged in accordance with the *International Telecommunication Regulations* [5], and hence is not in a position to carry out an enquiry in respect of the services for which it is responsible, such Administration shall bear any difference in the international account or any refund of charges that may arise.

References

[1] CCITT Recommendation General operational provisions for the international public facsimile services, Vol. II, Rec. F.160.

[2] CCITT Recommendation Operational provisions for the international public facsimile service between public bureaux (bureaufax), Vol. II, Rec. F.170.

[3] Ibid., § 2.1.

[4] Ibid., § 10.

[5] Final Acts of the World Administrative Telegraph and Telephone Conference, International Telecommunication Regulations, ITU, Melbourne, 1988.